

**Address**

Hotel Blumlage  
Blumlage 87  
29221 Celle

**Allergy Bedding**

Our duvets and pillows are allergy friendly.

**Allergies**

If you need special food for the breakfast please inform the reception when you arrive.

**All-Night Service**

In urgent emergencies, you can call night standby on **+49 (0) 1520 9638427**

**ATM**

Leave the hotel building and turn left towards the next street crossing.  
Search for the building with a red sign called "Sparkasse".

**Baby beds with accessoires**

Available at the reception.

**Bathrobe**

Available at the reception.

**Beauty Treatment**

Please ask the reception for further information.

**Bedding**

Daily change of bed linen on request.

**Beverages**

One bottle of mineral water per person is available and free of charge.

Additional drinks can be purchased from the vending machine, which is located in the stairwell.

Please don't forget to take a note of such drinks you have taken out. There is a list provided, next to the refrigerator. You can also purchase hot drinks or draft beer during our reception opening hours.

**Bicycles**

E-Bikes and bicycles can be reserved. Please ask the reception for further information.



**Bike Shed**

Bikes can be stored safely and secure in our bike shed.

**Breakfast**

Service in the breakfast room from Monday till Friday from 06:30 am to 11:00 am and on Saturday and Sunday and on public holidays from 8:00 am to 11:00 am.

**Cars to rent**

Information and service at the reception.

**Check-In**

Rooms are available from 02:30 PM.

**Check-Out**

Please vacate the room by 11:00 am.

Late Check-Out

A departure until 14 o'clock is possible according to availability with an extra charge.

Express Check-Out

If you want to check out early, give us your credit card details on the day of arrival and you will only give away your key on the day of departure

**Charging cable**

You can borrow a charging cable or a socket adapter at the reception.

**Children**

Children up to 6 years stay free of charge in their parent's room.

For children from 6 to 11 years we charge 10 € for breakfast.

Children over 12 years pay 30 € for the extra bed incl. breakfast.

**City Map**

Can be found inside your information folder in your room.

**Cosmetics**

You find shower gel, shampoo and a sewing kit in your bathroom.

If you need slipper, a shaver or a toothbrush, ask the reception.

**Coffee**

Please check our menu at the lobby bar for different coffee specialties or please ask at the reception. There are coffee stations and water heaters with a selection of coffee and tea pads in our 'Deluxe Rooms'.



**Copy/Scan Documents**

We offer copy or scan services for your documents. Simply send these to your email-address.

**Coupons**

You can get vouchers for our hotels and the monastery coffee shop at reception.

**Credit Cards**

We accept American Express, MasterCard, Visa, EC-Cash & Maestro.

**Doctors**

**Our reception staff will gladly be of assistance or you may call directly:**

General Practitioner / Family Doctor:

Dr. med. Schädel:

Altencellertorstraße 4, 29221 Celle

Phone: **+49 (0) 5141 23593**

**Electricity**

220 Volt

**E-Mail Address:**

Our e-mail address: [info@blumlage.com](mailto:info@blumlage.com)

Hotel address: Show on Google Maps

**Emergency Call**

Fire: **0 - 112**

Police: **0 - 110**

**Emergency Exit**

Description and escape plan are next to the entrance of your room.

**Express Check-Out**

You can pay your bill on the day of arrival or the day before departure.

You can also provide us your credit card details in advance of your stay.

**Fax**

You can use the service to send or receive a fax at the reception.

Our fax number is: **+49 (0) 5141 97447-11**



**Fire**

In case of Fire inform the reception urgently!

Police:           **0 - 110**

Fire:              **0 - 112**

**First Aid**

Help and information at the reception.

**Flights**

Information and service at the reception.

Direct call to Hannover-Langenhagen Airport: **+49 (0) 511 977-0**

Airport HAJ : [Show on Google Maps](#)

**Hair Dryer**

Hair Dryers available in each bathroom.

**Hotel Entrance**

If you leave the hotel in the evening, please always have your hotel key with you as the reception may be closed once you return.

**Internet**

You can borrow a tablet at the reception for free of charge. We also offer free Wi-Fi internet access in each room. Please find the Wi-Fi access code written on the lower edge of the TV.

**Iron with board**

We would be pleased to iron your laundry for a small fee.

If you place the order in the morning, your laundry will be done by the same day.

Of course you can also iron your clothes by yourself.

Please ask the reception for both.

**Kettle**

Available at the reception.

**Laundry Service**

Please hand your laundry bag plus the filled-in form at the reception till 10 am.

(Both can be found in your wardrobe). Normally laundry will be returned on the same day.

**Luggage Service**

With pleasure, we will assist with your luggage. Please contact the reception.



## **Minibar**

The minibar offers water free of charge.

You can find more drinks in the vending machine in the hallway.

A price list can also be found on top of the fridge. Please don't forget to take a note of such drinks you have taken out. There is a list provided, next to the refrigerator.

You can also purchase hot drinks or draft beer during our reception opening hours.

## **Moorland**

The nearest heath area is 40 kilometers away.

We recommend the "Misselhorner Heide" where you can also find carriages.

## **Newspaper**

You will find daily German newspapers in the hotel lobby.

## **Night Service**

In case of an emergencies, you can reach us under the following phone number:

**+49 (0) 152 09638427**

## **Parking**

Enough parking lots are available right behind the hotel.

You can reach the car park via "Hostmannstraße". Parking is free of charge.

## **Payments**

Check-out until 11:00 AM.

We accept cash, European Cash Card, American Express, MasterCard, Visa & Maestro.

## **Petrol Station**

When you leave the hotel, turn right and follow the "Braunschweiger Heerstraße".

The petrol station is just 1km away.

## **Pets**

Pets are not allowed inside the hotel.

## **Pharmacy**

The closest Pharmacy is located at the end of the road when turning left leaving the hotel.

For opening hours and emergency services, please ask the reception for further information.

St. Georg Apotheke

Altencellertorstraße 4

29221 Celle

Phone: **+49 (0) 5141 28222**



#### **Phone**

For an outside call please dial: "0".

To receive a direct call to your room, please dial: **+49 (0) 5141 97447 + room number.**

You can make free phone calls in all over the world (without „special numbers“)

#### **Pillows**

Please ask the reception for a variety of pillows.

#### **„Please do not disturb“**

In case you do not want anybody to enter your room or if you do not want it to be cleaned, please hang the sign outside the door handle.

#### **Post**

We will be gladly taking care about your letters and post cards and will be bringing these to the post office. Please ask at the reception.

#### **Questionnaire of store and hospitality**

Please spend some of your precious time to answer the following questions.

You will help use to reflect our service and you will give us the opportunity to improve our service.

#### **Reception**

Our reception is opened from 06:00 AM till 10:00 PM from Monday till Saturday and from 06:00 AM till 08:00 PM on Sundays.

#### **Reservations**

If you book directly at our hotel, you will always receive the best room rate.

We will be gladly assisting you with your next reservation:

Phone: **+49 (0)5141 974470** or via email: [info@blumlage.com](mailto:info@blumlage.com)

<https://www.hotelwienhausen.de/>

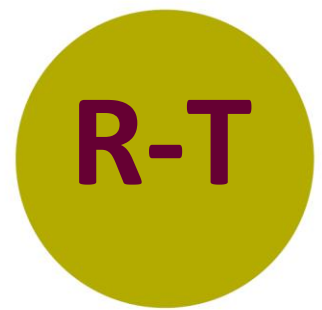
#### **Restaurants**

Our receptionists will be happily recommending the best restaurants around.

#### **Rooms**

All our hotel rooms are non-smoking. They are equipped with a desk, shower, toilet, hairdryer, smart TV with integrated radio channels, telephone and Wi-Fi.

We also offer 'Comfort' and 'Deluxe' rooms with upscale furnishings.



**Room service**

We offer a beverage service for your room within the reception hours.  
Please dial the reception button on your room telephone and let us know what you would like.

**Safe/Vault**

Please ask the reception staff to lock your valuables, free of charge, safely and secure in our house safe.

**Sewing kit**

Available at the reception

**Shoe care**

You will find a shoeshine machine next to the back entrance.

**Slippers**

Available at the reception and free of charge.

**Smoking and Open Fire/Candles**

We are a non-smoking hotel. Smoking is prohibited in the entire building.  
Ash trays can be found at the designated smoking area outside the hotel. In the event of disregard, we will charge cleaning fee of 250,00€. We will also charge you for triggering any fire alarm system and the deployment of the fire brigade, caused by smoke or lighting candles.

**Social Media**

Follow us on facebook.com: @HotellamKlosterHotelBlumlage  
<https://www.facebook.com/HotellamKlosterHotelBlumlage/>

**Stamps**

Available at the reception.

**Taxi**

Please use our service at the reception.  
When you need a taxi on the road, please dial: +49 5141 28001

**Theatre**

Please ask the reception for further information.

**Towels**

Please contact our reception, if you require any more towels.



**Train Station**

Just two kilometres from the hotel. You can get there by cab, bus or even walk.  
Please ask the reception for further information.  
Celle Train station: [Show on Google Maps](#)

**TV**

Each room comes with a Smart TV with Internet connection.  
You can borrow a HDMI-cable during reception hours for a 10,00€ deposit.

**Umbrellas**

Umbrellas can be borrowed at the reception.

**Valuables**

We do not assume any liability for your valuables in the hotel room.

**Wakeup Call**

For a wakeup call, please inform staff at the reception the evening before.